



UNITED STATES PATENT AND TRADEMARK OFFICE

UNITED STATES DEPARTMENT OF COMMERCE
 United States Patent and Trademark Office
 Address: COMMISSIONER FOR PATENTS
 P.O. Box 1450
 Alexandria, Virginia 22313-1450
www.uspto.gov



Bib Data Sheet

CONFIRMATION NO. 4722

SERIAL NUMBER 10/633,018	FILING OR 371(c) DATE 07/31/2003 RULE	CLASS 709	GROUP ART UNIT 2145	ATTORNEY DOCKET NO. NUASI-00106
-----------------------------	--	--------------	------------------------	------------------------------------

APPLICANTS

Kevin McPartlan, Saratoga, CA;
 Justin Broughton, Alameda, CA;

**** CONTINUING DATA *******

This application is a CIP of 09/774,944 01/30/2001
 and claims benefit of 60/404,076 08/16/2002
 and claims benefit of 60/435,974 12/20/2002

**** FOREIGN APPLICATIONS *******

IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** ** SMALL ENTITY **
 10/30/2003

Foreign Priority claimed	<input type="checkbox"/> yes <input type="checkbox"/> no	STATE OR COUNTRY CA	SHEETS DRAWING 23	TOTAL CLAIMS 37	INDEPENDENT CLAIMS 4
35 USC 119 (a-d) conditions met	<input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after Allowance				
Verified and Acknowledged	Examiner's Signature _____ Initials _____				

ADDRESS
 29053

TITLE

Escalated handling of non-realtime communications

FILING FEE RECEIVED 570	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:	<input type="checkbox"/> All Fees
		<input type="checkbox"/> 1.16 Fees (Filing)
		<input type="checkbox"/> 1.17 Fees (Processing Ext. of time)
		<input type="checkbox"/> 1.18 Fees (Issue)
		<input type="checkbox"/> Other _____
		<input type="checkbox"/> Credit